

**Service Management Working Group, Fall 2010 Meetings Agenda (Rev A)**

**Monday, 25 October**

- 1300: Introduction, recap of Portsmouth meetings, agenda tuning, action items review. (Barkley)  
1330: Next-generation service management agency questionnaire (Pietras)  
1400: NASA SM Workshop (Pietras)  
1430: Next-generation service management re-factoring discussion. The discussion of the service management lifecycle, the managed services, and considerations, implications with regard to the extension points to be exposed in the re-factored approach. (Barkley)  
1615: ESA Scheduling/Standing Orders (Haddow/Crowson)  
1700: Adjourn

**Tuesday, 26 October**

- 1300: JAXA Prototype test report (JAXA -- Tentative).  
1330: Report on use of formal modeling tool re recommendation development (Crowson).  
1400: Re-factoring: Concept Development timeline.  
1500: Analysis re use of MAL for SM Document Exchange.  
1600: Joint session with Cross Support Architecture WG – refactoring and Service Agreement  
Magenta Book  
1700: Adjourn.

**Wednesday, 27 October**

- 1400: Joint session with Cross Support Transfer Services WG – coordination re development of Monitor Data Transfer Service, discussion re development of Control Service.  
1600: Adjourn.

**Thursday, 28 October**

- 1400: Joint session with SEA DDOR WG – coordination re management of inter-agency DDOR service.  
1600: Adjourn.

**Friday, 29 October**

- 0845: Next generation SM Concept White Paper Review, Approval  
1000: Work Planning re Spring 2011 Meetings  
1100: Conclusions, Action Items Review, Wrap-up